

Statistik for perioden jun 2008

| Kø (skill) | Indkomm ende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svar- procent | Gns. køtid for besvarede |
|----------------------------|---------------------------|---------------------------|-----------------|-----------------------------|---------------|------------------|--------------------------------|
| CC_Borger kommunal kø | 13.490 | 14.274 | 813 | 390 | 13.071 | 92% | 00:00:44 |
| CC_Borger stat kø | 5.478 | 6.544 | 793 | 226 | 5.525 | 84% | 00:02:28 |
| CC_Virksomheds kø | 1.765 | 1.770 | 156 | 45 | 1.569 | 89% | 00:01:03 |
| Genregistrering kø | 2.257 | 2.556 | 560 | 60 | 1.936 | 76% | 00:02:47 |
| Total Callcenter | 22.990 | 25.144 | 2.322 | 721 | 22.101 | 88% | 00:01:22 |
| jkm_komm_kvali kø | | 1.431 | 21 | 3 | 1.407 | 98% | 00:00:33 |
| jkm_komm_visit kø | | 336 | 25 | 0 | 311 | 93% | 00:00:49 |
| Kommune JKM samlet | | 1.767 | 46 | 3 | 1.718 | 97% | 00:00:36 |
| Stat JKM samlet | | 161 | 18 | 0 | 143 | 89% | 00:01:21 |
| Total JKM | | 1.928 | 64 | 3 | 1.861 | 97% | 00:00:39 |
| jkn_komm_afklar kø | | 1.342 | 29 | 1 | 1.312 | 98% | 00:00:41 |
| jkn_komm_komp kø | | 787 | 55 | 6 | 726 | 92% | 00:00:44 |
| jkn_komm_virk kø | | 4 | 4 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 242 | 24 | 0 | 218 | 90% | 00:01:23 |
| Kommune JKN samlet | | 2.375 | 112 | 7 | 2.256 | 95% | 00:00:46 |
| Stat JKN samlet | | 143 | 22 | 0 | 121 | 85% | 00:02:26 |
| Total JKN | | 2.518 | 134 | 7 | 2.377 | 94% | 00:00:51 |
| jks_komm_branche kø | | 607 | 54 | 3 | 550 | 91% | 00:01:04 |
| jks_komm_erhverv kø | | 230 | 29 | 1 | 200 | 87% | 00:00:50 |
| jks_komm_indgang kø | | 198 | 18 | 0 | 180 | 91% | 00:00:49 |
| jks_komm_komp kø | | 461 | 14 | 3 | 444 | 96% | 00:00:47 |
| jks_komm_udd kø | | 697 | 39 | 1 | 657 | 94% | 00:00:47 |
| Kommune JKS samlet | | 2.193 | 154 | 8 | 2.031 | 93% | 00:00:52 |
| Stat JKS samlet | | 150 | 14 | 0 | 136 | 91% | 00:01:34 |
| Total JKS | | 2.343 | 168 | 8 | 2.167 | 92% | 00:00:55 |
| CJF_komp_dagpenge kø | | 6 | 3 | 0 | 3 | 50% | 00:01:13 |
| CJF_komp_jobbanken_komm kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| CJF_komp_match4 kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| CJF_komp_sygedp kø | | 14 | 4 | 0 | 10 | 71% | 00:04:45 |
| jks_stat_virk0service kø | | 54 | 5 | 0 | 49 | 91% | 00:01:12 |
| jks_stat_virk-service kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKV CJF Jobteam kø | | 507 | 132 | 2 | 373 | 74% | 00:01:36 |
| Total CJF | | 581 | 144 | 2 | 435 | 75% | 00:01:37 |

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| Kø (skill) | Indkommende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svarprocent | Gns. køtid for besvarede |
|----------------------------|--------------------|---------------------|--------------|-----------------------|---------------|-------------|--------------------------|
| CC_Borger kommunal kø | 12.082 | 12.981 | 872 | 327 | 11.782 | 91% | 00:01:07 |
| CC_Borger stat kø | 4.771 | 5.508 | 536 | 154 | 4.818 | 87% | 00:02:20 |
| CC_Virksomheds kø | 1.154 | 1.167 | 67 | 30 | 1.070 | 92% | 00:00:53 |
| Genregistrering kø | 1.824 | 2.104 | 356 | 47 | 1.701 | 81% | 00:02:28 |
| Total Callcenter | 19.831 | 21.760 | 1.831 | 558 | 19.371 | 89% | 00:01:32 |
| jkm_komm_kvall kø | | 1.255 | 23 | 2 | 1.230 | 98% | 00:00:28 |
| jkm_komm_visit kø | | 255 | 21 | 1 | 233 | 91% | 00:01:05 |
| Kommune JKM samlet | | 1.510 | 44 | 3 | 1.463 | 97% | 00:00:34 |
| Stat JKM samlet | | 111 | 17 | 0 | 94 | 85% | 00:01:43 |
| Total JKM | | 1.621 | 61 | 3 | 1.557 | 96% | 00:00:38 |
| jkn_komm_afklar kø | | 1.267 | 79 | 6 | 1.182 | 93% | 00:01:12 |
| jkn_komm_komp kø | | 730 | 29 | 1 | 700 | 96% | 00:00:42 |
| jkn_komm_virk kø | | 9 | 9 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 263 | 28 | 1 | 234 | 89% | 00:01:01 |
| Kommune JKN samlet | | 2.269 | 145 | 8 | 2.116 | 93% | 00:01:01 |
| Stat JKN samlet | | 201 | 27 | 1 | 173 | 86% | 00:01:23 |
| Total JKN | | 2.470 | 172 | 9 | 2.289 | 93% | 00:01:03 |
| jks_komm_branche kø | | 565 | 43 | 5 | 517 | 92% | 00:00:56 |
| jks_komm_erhverv kø | | 204 | 16 | 0 | 188 | 92% | 00:00:42 |
| jks_komm_indgang kø | | 95 | 20 | 0 | 75 | 79% | 00:01:22 |
| jks_komm_komp kø | | 432 | 37 | 2 | 393 | 91% | 00:00:41 |
| jks_komm_udd kø | | 562 | 35 | 3 | 524 | 93% | 00:00:34 |
| Kommune JKS samlet | | 1.858 | 151 | 10 | 1.697 | 91% | 00:00:45 |
| Stat JKS samlet | | 118 | 11 | 0 | 107 | 91% | 00:01:21 |
| Total JKS | | 1.976 | 162 | 10 | 1.804 | 91% | 00:00:47 |
| CJF_komp_dagpenge kø | | 17 | 1 | 0 | 16 | 94% | 00:02:57 |
| CJF_komp_jobbanken_komm kø | | 6 | 6 | 0 | 0 | 0% | 00:00:00 |
| CJF_komp_match4 kø | | 10 | 3 | 0 | 7 | 70% | 00:00:34 |
| CJF_komp_sygedp kø | | 72 | 20 | 0 | 52 | 72% | 00:02:15 |
| jks_stat_virk0service kø | | 26 | 1 | 0 | 25 | 96% | 00:00:59 |
| jks_stat_virk-service kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKV CJF Jobteam kø | | 412 | 42 | 0 | 370 | 90% | 00:00:50 |
| Total CJF | | 543 | 73 | 0 | 470 | 87% | 00:01:04 |