

Københavns kommune

Klagesagsstatistik i Socialforvaltningen

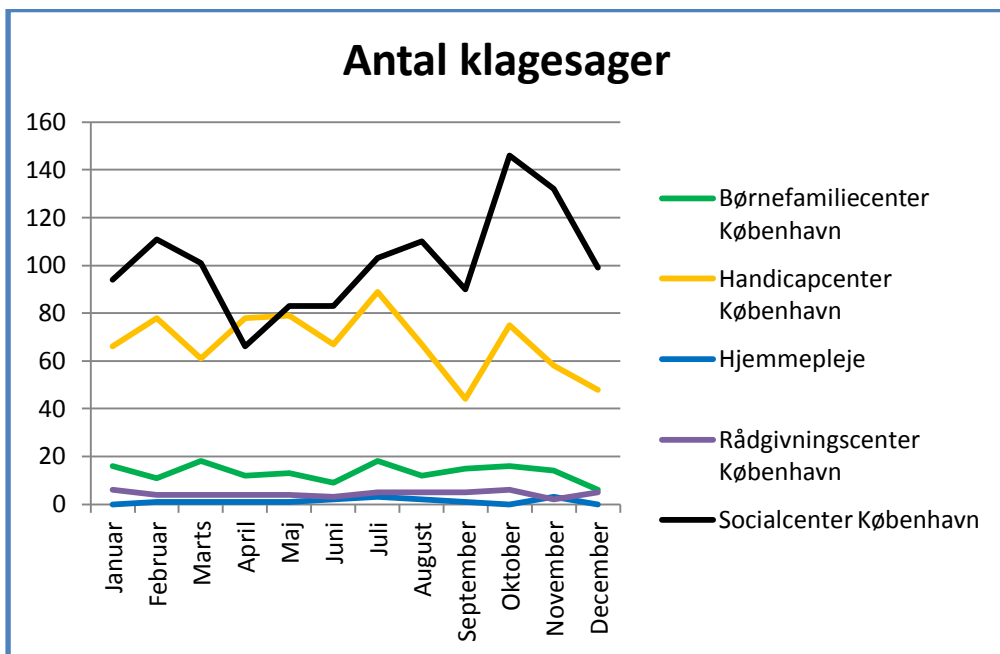
2014



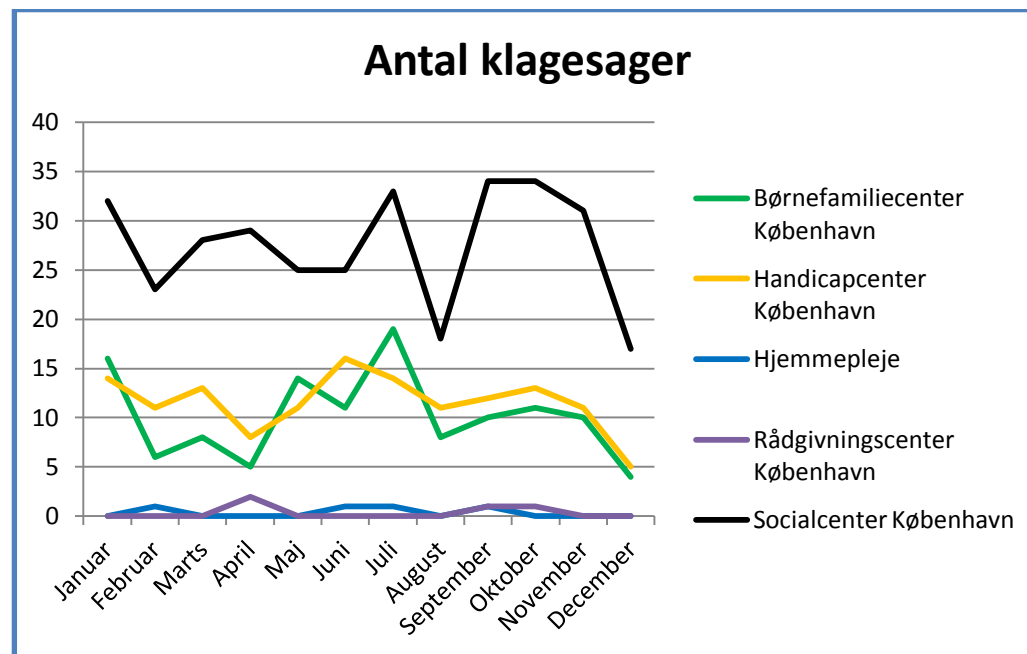
13-03-2015

Tabel 1. - Antal klagesager

Realitetsklager



Formalitetssklager

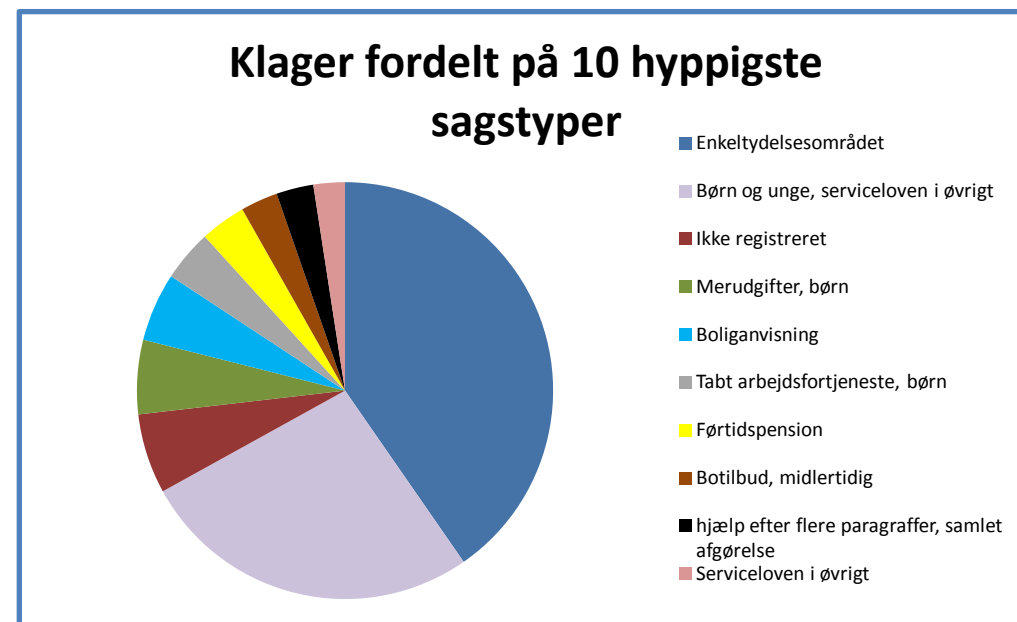


Tabel 2. - Klager fordelt på 10 hyppigste sagstyper

Realitetsklager

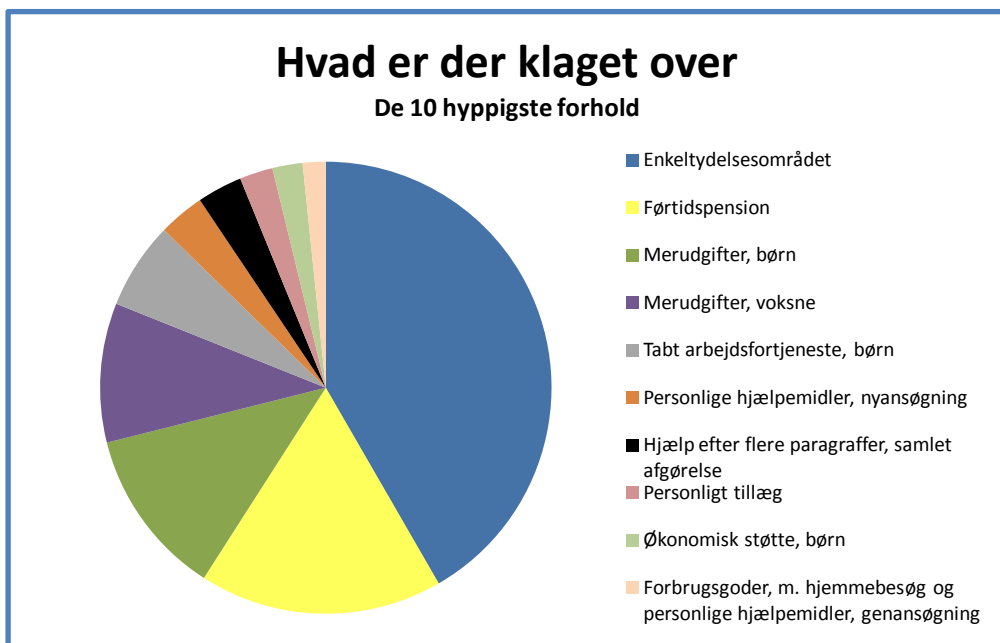


Formalitetssklager

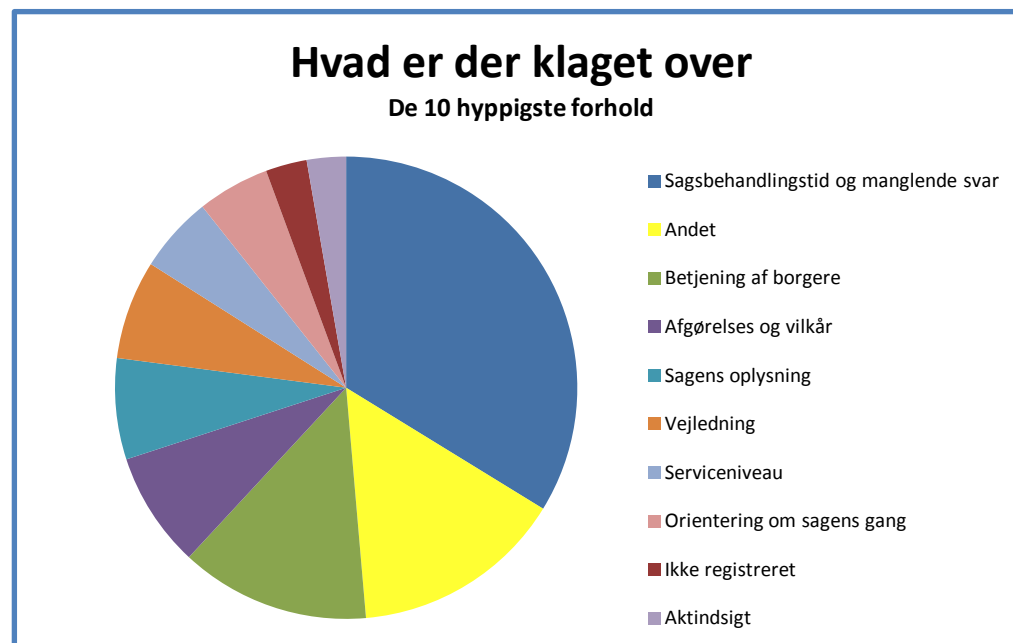


Tabel 3. - Hvad er der klaget over

Realitetsklager

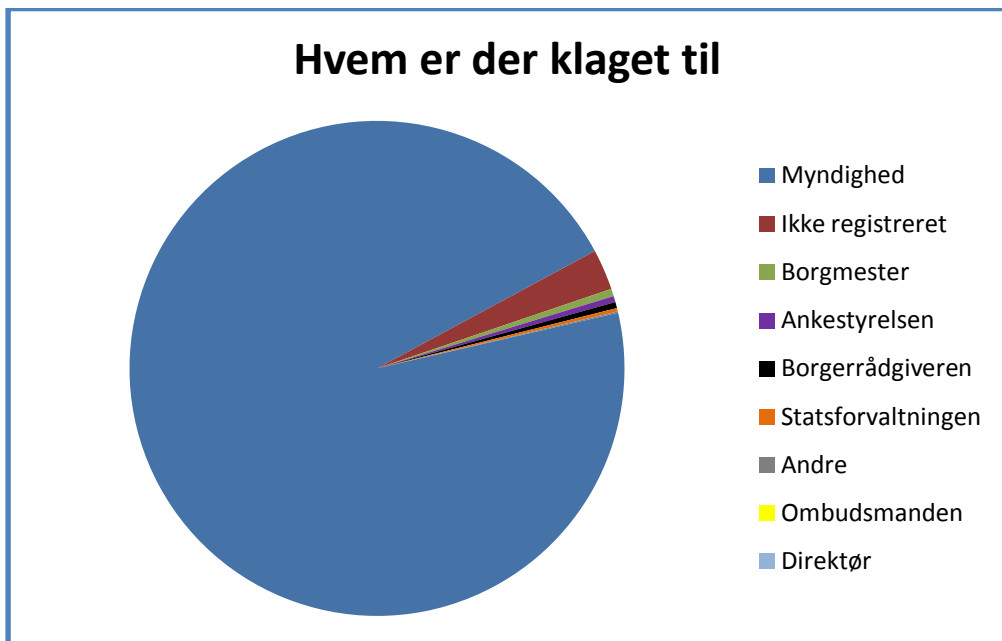


Formalitetssklager

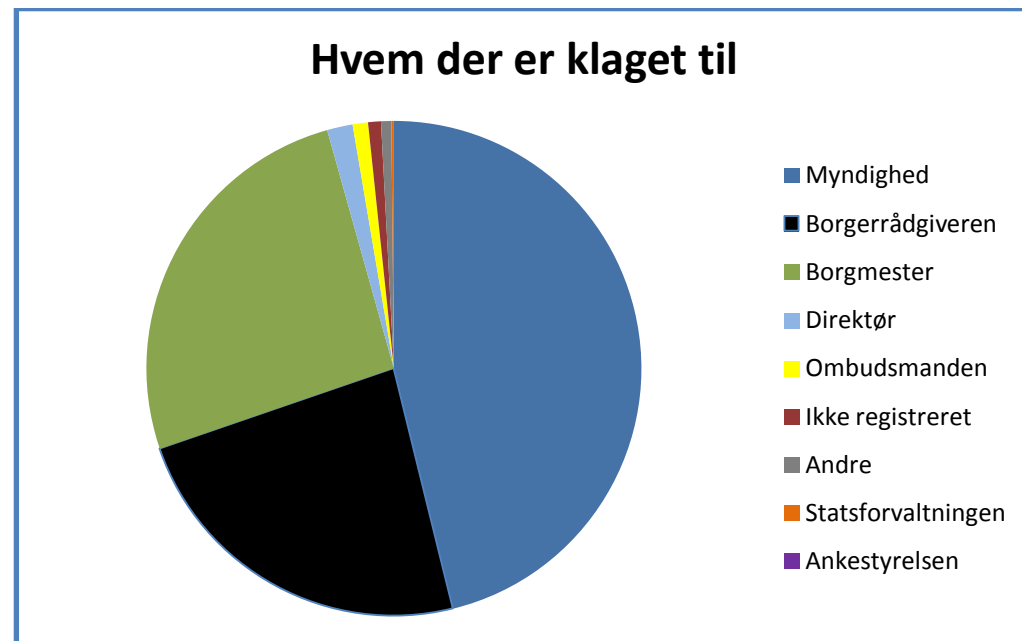


Tabel 4. - Hvem er der klaget til

Realitetsklager

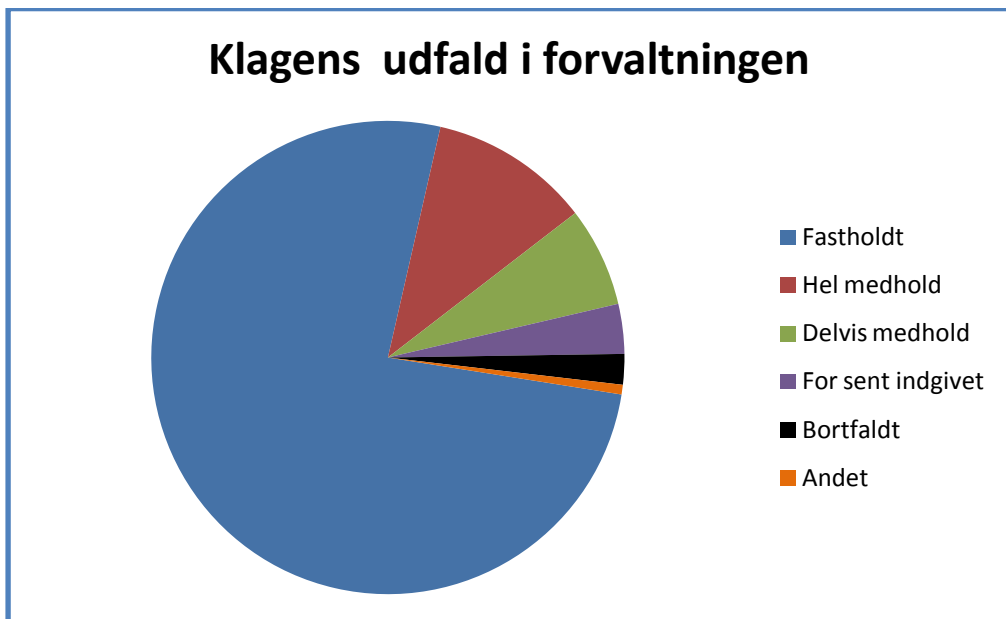


Formalitetssklager

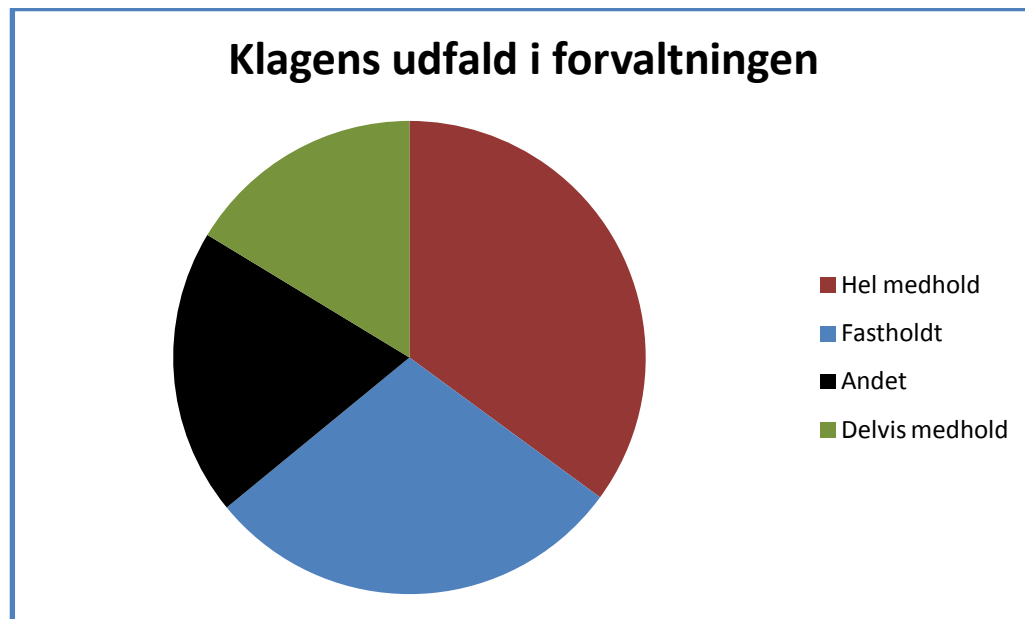


Tabel 5. - Klagens udfald i forvaltningen

Realitetsklager

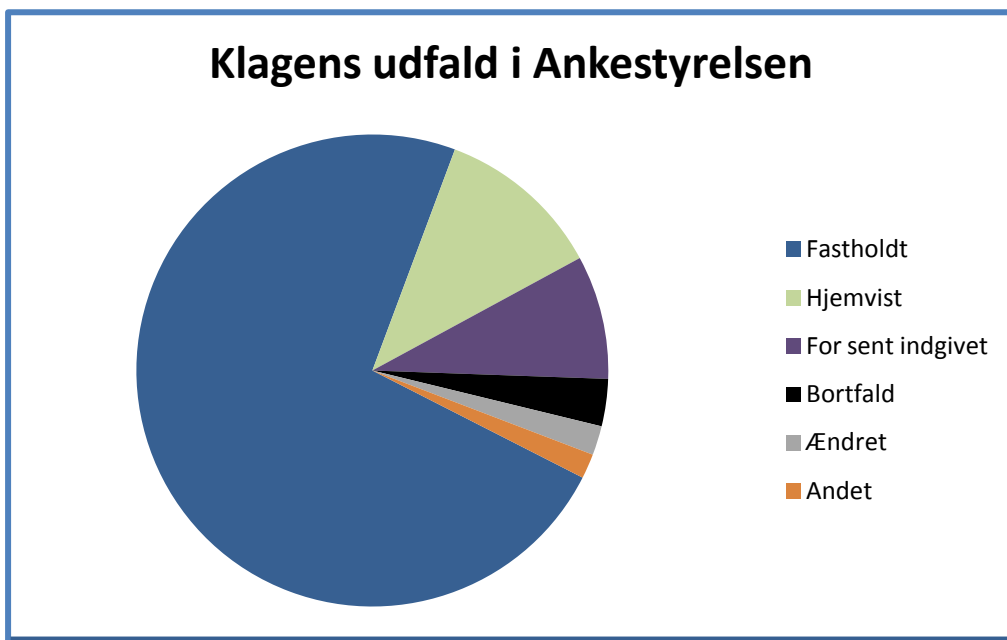


Formalitetssklager



Tabel 6. - Klagens udfald i Ankestyrelsen

Realitetsklager



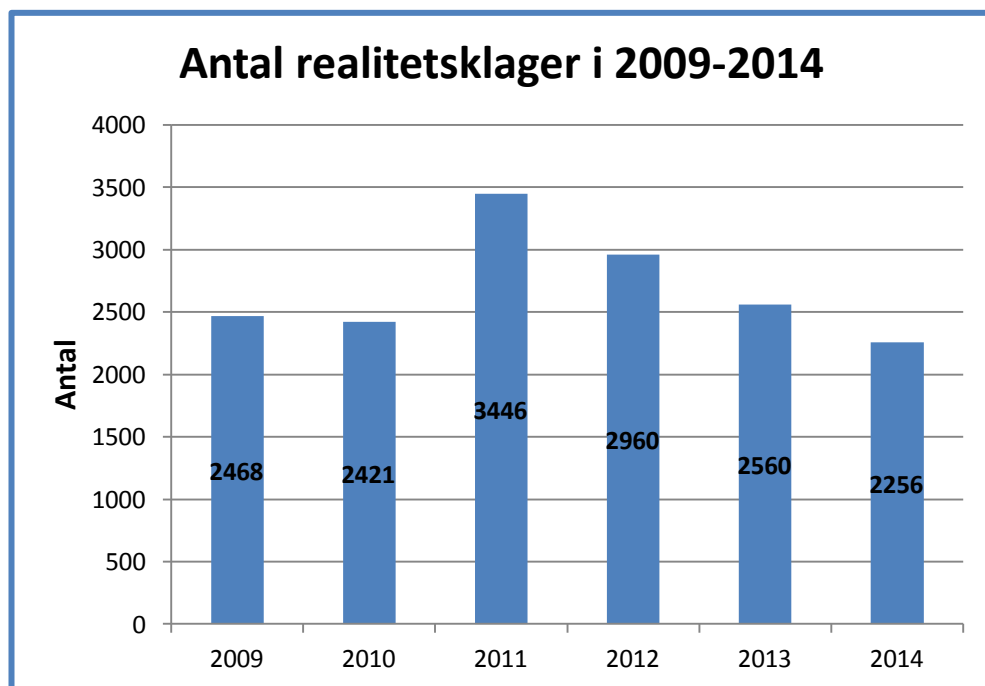
Formalitetssklager

I 2014 har ankestyrelsen ikke modtaget klager fra forvaltningen.

Tabel 7. – Udvikling i antal klager (2009-2014)

Tallene fra 2009-2013 er opgjort den 28. oktober 2014.

Realitetsklager



Formalitetssklager

