

Statistik for perioden feb 2009

| Kø (skill) | Indkommende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svarprocent | Gns. køtid for besvarede |
|----------------------------------|--------------------|---------------------|--------------|-----------------------|---------------|-------------|--------------------------|
| CC_Borger kommunal kø | 13.974 | 14.488 | 1.471 | 261 | 12.756 | 88% | 00:02:00 |
| CC_Borger stat kø | 6.145 | 6.856 | 1.109 | 242 | 5.505 | 80% | 00:04:10 |
| CC_Virksomheds kø | 629 | 648 | 39 | 18 | 591 | 91% | 00:01:23 |
| Genregistrering kø | 1.524 | 2.068 | 320 | 38 | 1.710 | 83% | 00:01:57 |
| Total Callcenter | 22.272 | 24.060 | 2.939 | 559 | 20.562 | 85% | 00:02:34 |
| jkm_komm_kvalli kø | | 1.267 | 13 | 12 | 1.242 | 98% | 00:00:26 |
| jkm_komm_visit kø | | 248 | 40 | 2 | 206 | 83% | 00:00:58 |
| Jobpatruljen (fra 160309) | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| Job&formidling (fra 160309) | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| Job&integration (fra 160309) | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| Kommune JKM samlet | | 1.515 | 53 | 14 | 1.448 | 96% | 00:00:31 |
| jkm_stat_aktiv kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_etnisk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_special kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_virk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKM Stat Etnisk team 5 kø | | 43 | 7 | 0 | 36 | 84% | 00:00:24 |
| JKM stat Jobteam 4 kø | | 155 | 30 | 0 | 125 | 81% | 00:02:27 |
| Stat JKM samlet | | 198 | 37 | 0 | 161 | 81% | 00:01:59 |
| Total JKM | | 1.713 | 90 | 14 | 1.609 | 94% | 00:00:39 |
| jkn_komm_afklar kø | | 811 | 34 | 2 | 775 | 96% | 00:00:48 |
| jkn_komm_komp kø (indtil | | 1.025 | 44 | 2 | 979 | 96% | 00:00:51 |
| jkn_komm_virk kø | | 1 | 1 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 282 | 19 | 0 | 263 | 93% | 00:01:16 |
| Kommune JKN samlet | | 2.119 | 98 | 4 | 2.017 | 95% | 00:00:53 |
| jkn_stat_ac kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_hk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_virk kø (indtil 150309) | | 17 | 7 | 0 | 10 | 59% | 00:01:10 |
| JKN Stat Jobteam 2 kø | | 380 | 56 | 0 | 324 | 85% | 00:02:01 |
| Stat JKN samlet | | 397 | 63 | 0 | 334 | 84% | 00:01:59 |
| Total JKN | | 2.516 | 161 | 4 | 2.351 | 93% | 00:01:03 |
| jks_komm_branche kø | | 804 | 42 | 2 | 760 | 95% | 00:00:50 |
| jks_komm_erhverv kø | | 366 | 25 | 4 | 337 | 92% | 00:00:43 |
| jks_komm_indgang kø | | 395 | 127 | 1 | 267 | 68% | 00:03:31 |
| jks_komm_komp kø | | 541 | 14 | 3 | 524 | 97% | 00:00:32 |
| jks_komm_udd kø | | 30 | 11 | 0 | 19 | 63% | 00:01:48 |
| Kommune JKS samlet | | 2.136 | 219 | 10 | 1.907 | 89% | 00:01:07 |
| jks_stat_indsats kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jks_stat_virk-service kø | | 33 | 8 | 0 | 25 | 76% | 00:00:30 |
| JKS stat Jobteam 1 kø | | 199 | 29 | 0 | 170 | 85% | 00:01:15 |
| Stat JKS samlet | | 232 | 37 | 0 | 195 | 84% | 00:01:09 |
| Total JKS | | 2.368 | 256 | 10 | 2.102 | 89% | 00:01:07 |
| CJF_komp_jobbanken_komm kø | | 5 | 5 | 0 | 0 | 0% | 00:00:00 |
| CJF_komp_match4 kø | | 12 | 1 | 0 | 11 | 92% | 00:00:11 |
| CJF_komp_sygedp kø | | 127 | 16 | 0 | 111 | 87% | 00:01:10 |
| CJF Jobbank_stat | | 33 | 8 | 0 | 25 | 76% | 00:00:30 |
| CJF Jobteam kø | | 360 | 21 | 0 | 339 | 94% | 00:01:12 |
| Total CJF | | 537 | 51 | 0 | 486 | 91% | 00:01:08 |

Statistik for perioden mar 2009

| Kø (skill) | Indkomm ende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svar- procent | Gns. køtid for besvarede |
|----------------------------|---------------------------|---------------------------|-----------------|-----------------------------|---------------|------------------|--------------------------------|
| CC_Borger kommunal kø | 16.244 | 16.918 | 1.133 | 222 | 15.563 | 92% | 00:01:31 |
| CC_Borger stat kø | 7.010 | 7.964 | 1.198 | 292 | 6.474 | 81% | 00:04:04 |
| CC_Virksomheds kø | 781 | 808 | 44 | 16 | 748 | 93% | 00:01:24 |
| Genregistrering kø | 1.578 | 2.245 | 183 | 15 | 2.047 | 91% | 00:01:04 |
| Total Callcenter | 25.613 | 27.935 | 2.558 | 545 | 24.832 | 89% | 00:02:09 |
| jkm_komm_kvali kø | | 1.414 | 12 | 4 | 1.398 | 99% | 00:00:21 |
| jkm_komm_visit kø | | 260 | 32 | 0 | 228 | 88% | 00:00:37 |
| Kommune JKM samlet | | 1.674 | 44 | 4 | 1.626 | 97% | 00:00:23 |
| Stat JKM samlet | | 228 | 67 | 0 | 161 | 71% | 00:01:22 |
| Total JKM | | 1.902 | 111 | 4 | 1.787 | 94% | 00:00:29 |
| jkn_komm_afklar kø | | 1.006 | 43 | 1 | 962 | 96% | 00:00:44 |
| jkn_komm_komp kø | | 1.125 | 45 | 1 | 1.079 | 96% | 00:00:36 |
| jkn_komm_virk kø | | 1 | 1 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 289 | 30 | 1 | 258 | 89% | 00:01:24 |
| Kommune JKN samlet | | 2.421 | 119 | 3 | 2.299 | 95% | 00:00:45 |
| Stat JKN samlet | | 466 | 69 | 0 | 397 | 85% | 00:01:40 |
| Total JKN | | 2.887 | 188 | 3 | 2.696 | 93% | 00:00:53 |
| jks_komm_branche kø | | 900 | 33 | 2 | 865 | 96% | 00:00:28 |
| jks_komm_erhverv kø | | 389 | 29 | 0 | 360 | 93% | 00:00:33 |
| jks_komm_indgang kø | | 466 | 113 | 3 | 350 | 75% | 00:02:22 |
| jks_komm_komp kø | | 520 | 29 | 1 | 490 | 94% | 00:00:44 |
| jks_komm_udd kø | | 1 | 1 | 0 | 0 | 0% | 00:00:00 |
| Kommune JKS samlet | | 2.276 | 205 | 6 | 2.065 | 91% | 00:00:52 |
| Stat JKS samlet | | 229 | 29 | 0 | 200 | 87% | 00:01:22 |
| Total JKS | | 2.505 | 234 | 6 | 2.265 | 90% | 00:00:55 |
| CJF_komp_dagpenge kø | | 151 | 69 | 0 | 82 | 54% | 00:02:42 |
| CJF_komp_jobbanken_komm kø | | 11 | 11 | 0 | 0 | 0% | 00:00:00 |
| CJF_komp_match4 kø | | 15 | 1 | 0 | 14 | 93% | 00:01:06 |
| CJF_komp_sygedp kø | | 164 | 21 | 0 | 143 | 87% | 00:00:33 |
| jks_stat_virk0service kø | | 51 | 12 | 0 | 39 | 76% | 00:00:15 |
| jks_stat_virk-service kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKV CJF Jobteam kø | | 555 | 78 | 2 | 475 | 86% | 00:02:12 |
| Total CJF | | 947 | 192 | 2 | 753 | 80% | 00:01:49 |

Statistik for perioden apr 2009

| Kø (skill) | Indkommende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svarprocent | Gns. køtid for besvarede |
|----------------------------------|--------------------|---------------------|--------------|-----------------------|---------------|-------------|--------------------------|
| CC_Borger kommunal kø | 13.497 | 14.020 | 637 | 161 | 13.222 | 94% | 00:01:06 |
| CC_Borger stat kø | 5.528 | 6.218 | 576 | 115 | 5.527 | 89% | 00:02:29 |
| CC_Virksomheds kø | 569 | 578 | 32 | 13 | 533 | 92% | 00:01:15 |
| Genregistrering kø | 1.209 | 1.695 | 108 | 24 | 1.563 | 92% | 00:00:54 |
| Total Callcenter | 20.803 | 22.511 | 1.353 | 313 | 20.845 | 93% | 00:01:27 |
| jkm_komm_kvall kø | | 1.122 | 8 | 4 | 1.110 | 99% | 00:00:23 |
| jkm_komm_visit kø | | 165 | 24 | 0 | 141 | 85% | 00:01:15 |
| Jobpatruljen (fra 160309) | | 0 | 0 | 0 | 0 | 0% | 0 |
| Job&formidling (fra 160309) | | 25 | 2 | 0 | 23 | 92% | 00:02:13 |
| Job&integration (fra 160309) | | 276 | 43 | 1 | 232 | 84% | 00:01:50 |
| Kommune JKM samlet | | 1.588 | 77 | 5 | 1.506 | 95% | 00:00:43 |
| jkm_stat_aktiv kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_etnisk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_special kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_virk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKM Stat Etnisk team 5 kø | | 58 | 14 | 0 | 44 | 76% | 00:02:17 |
| JKM stat Jobteam 4 kø | | 196 | 37 | 0 | 159 | 81% | 00:02:26 |
| Stat JKM samlet | | 254 | 51 | 0 | 203 | 80% | 00:02:24 |
| Total JKM | | 1.842 | 128 | 5 | 1.709 | 93% | 00:00:55 |
| jkn_komm_afklar kø | | 927 | 40 | 2 | 885 | 95% | 00:00:53 |
| jkn_komm_komp kø (indtil | | 1.050 | 49 | 2 | 999 | 95% | 00:01:03 |
| jkn_komm_virk kø | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 240 | 28 | 0 | 212 | 88% | 00:01:26 |
| Kommune JKN samlet | | 2.217 | 117 | 4 | 2.096 | 95% | 00:01:01 |
| jkn_stat_ac kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_hk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_virk kø (indtil 150309) | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| JKN Stat Jobteam 2 kø | | 434 | 51 | 3 | 380 | 88% | 00:01:46 |
| Stat JKN samlet | | 434 | 51 | 3 | 380 | 88% | 00:01:46 |
| Total JKN | | 2.651 | 168 | 7 | 2.476 | 93% | 00:01:08 |
| jks_komm_branche kø | | 767 | 20 | 1 | 746 | 97% | 00:00:27 |
| jks_komm_erhverv kø | | 302 | 7 | 0 | 295 | 98% | 00:00:32 |
| jks_komm_indgang kø | | 419 | 102 | 1 | 316 | 75% | 00:03:02 |
| jks_komm_komp kø | | 416 | 16 | 0 | 400 | 96% | 00:00:25 |
| jks_komm_udd kø | | 2 | 2 | 0 | 0 | 0% | 00:00:00 |
| Kommune JKS samlet | | 1.906 | 147 | 2 | 1.757 | 92% | 00:00:55 |
| jks_stat_indsats kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jks_stat_virk-service kø | | 36 | 9 | 0 | 27 | 75% | 00:00:24 |
| JKS stat Jobteam 1 kø | | 262 | 26 | 3 | 233 | 89% | 00:01:48 |
| Stat JKS samlet | | 298 | 35 | 3 | 260 | 87% | 00:01:39 |
| Total JKS | | 2.204 | 182 | 5 | 2.017 | 92% | 00:01:01 |
| CJF_komp_jobbanken_komm kø | | 2 | 2 | 0 | 0 | 0% | 00:00:00 |
| CJF_komp_match4 kø | | 8 | 2 | 0 | 6 | 75% | 00:00:13 |
| CJF_komp_sygedp kø | | 92 | 9 | 0 | 83 | 90% | 00:00:31 |
| CJF Jobbank_stat | | 36 | 9 | 0 | 27 | 75% | 00:00:24 |
| CJF Jobteam kø | | 687 | 147 | 3 | 537 | 78% | 00:02:49 |
| Total CJF | | 825 | 169 | 3 | 653 | 79% | 00:02:24 |

Statistik for perioden maj 2009

| Kø (skill) | Indkommende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svarprocent | Gns. køtid for besvarede |
|----------------------------------|--------------------|---------------------|--------------|-----------------------|---------------|-------------|--------------------------|
| CC_Borger kommunal kø | 13.937 | 14.815 | 1.987 | 171 | 12.657 | 85% | 00:01:20 |
| CC_Borger stat kø | 6.251 | 6.909 | 920 | 184 | 5.805 | 84% | 00:02:46 |
| CC_Virksomheds kø | 606 | 622 | 53 | 5 | 564 | 91% | 00:00:56 |
| Genregistrering kø | 1.306 | 2.079 | 308 | 34 | 1.737 | 84% | 00:01:27 |
| Total Callcenter | 22.100 | 24.425 | 3.268 | 394 | 20.763 | 85% | 00:01:44 |
| jkm_komm_kvali kø | | 1.218 | 5 | 7 | 1.206 | 99% | 00:00:21 |
| jkm_komm_visit kø | | 147 | 23 | 0 | 124 | 84% | 00:01:08 |
| Jobpatruljen (fra 160309) | | 0 | 0 | 0 | 0 | 0% | 0 |
| Job&formidling (fra 160309) | | 43 | 4 | 1 | 38 | 88% | 00:01:10 |
| Job&integration (fra 160309) | | 254 | 41 | 2 | 211 | 83% | 00:01:19 |
| Kommune JKM samlet | | 1.662 | 73 | 10 | 1.579 | 95% | 00:00:34 |
| jkm_stat_aktiv kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_etnisk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_special kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_virk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKM Stat Etnisk team 5 kø | | 84 | 15 | 0 | 69 | 82% | 00:00:38 |
| JKM stat Jobteam 4 kø | | 169 | 17 | 1 | 151 | 89% | 00:01:39 |
| Stat JKM samlet | | 253 | 32 | 1 | 220 | 87% | 00:01:20 |
| Total JKM | | 1.915 | 105 | 11 | 1.799 | 94% | 00:00:39 |
| jkn_komm_afklar kø | | 763 | 33 | 1 | 729 | 96% | 00:00:43 |
| jkn_komm_komp kø (indtil | | 960 | 35 | 3 | 922 | 96% | 00:00:47 |
| jkn_komm_virk kø | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 296 | 22 | 1 | 273 | 92% | 00:01:29 |
| Kommune JKN samlet | | 2.019 | 90 | 5 | 1.924 | 95% | 00:00:51 |
| jkn_stat_ac kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_hk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_virk kø (indtil 150309) | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| JKN Stat Jobteam 2 kø | | 468 | 84 | 2 | 382 | 82% | 00:02:46 |
| Stat JKN samlet | | 468 | 84 | 2 | 382 | 82% | 00:02:46 |
| Total JKN | | 2.487 | 174 | 7 | 2.306 | 93% | 00:01:10 |
| jks_komm_branche kø | | 845 | 24 | 2 | 819 | 97% | 00:00:27 |
| jks_komm_erhverv kø | | 325 | 25 | 0 | 300 | 92% | 00:00:27 |
| jks_komm_indgang kø | | 475 | 49 | 2 | 424 | 89% | 00:00:56 |
| jks_komm_komp kø | | 505 | 42 | 1 | 462 | 91% | 00:00:37 |
| jks_komm_udd kø | | 1 | 1 | 0 | 0 | 0% | 00:00:00 |
| Kommune JKS samlet | | 2.151 | 141 | 5 | 2.005 | 93% | 00:00:35 |
| jks_stat_indsats kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jks_stat_virk-service kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKS stat Jobteam 1 kø | | 294 | 33 | 0 | 261 | 89% | 00:01:53 |
| Stat JKS samlet | | 294 | 33 | 0 | 261 | 89% | 00:01:53 |
| Total JKS | | 2.445 | 174 | 5 | 2.266 | 93% | 00:00:44 |
| CJF_komp_jobbanken_komm kø | | 7 | 7 | 0 | 0 | 0% | 00:00:00 |
| CJF_komp_match4 kø | | 19 | 8 | 0 | 11 | 58% | 00:01:01 |
| CJF_komp_sygedp kø | | 96 | 10 | 0 | 86 | 90% | 00:00:57 |
| CJF Jobbank_stat | | 0 | 0 | 0 | 0 | 0% | 0 |
| CJF Jobteam kø | | 590 | 112 | 2 | 476 | 81% | 00:02:29 |
| Total CJF | | 712 | 137 | 2 | 573 | 80% | 00:02:14 |

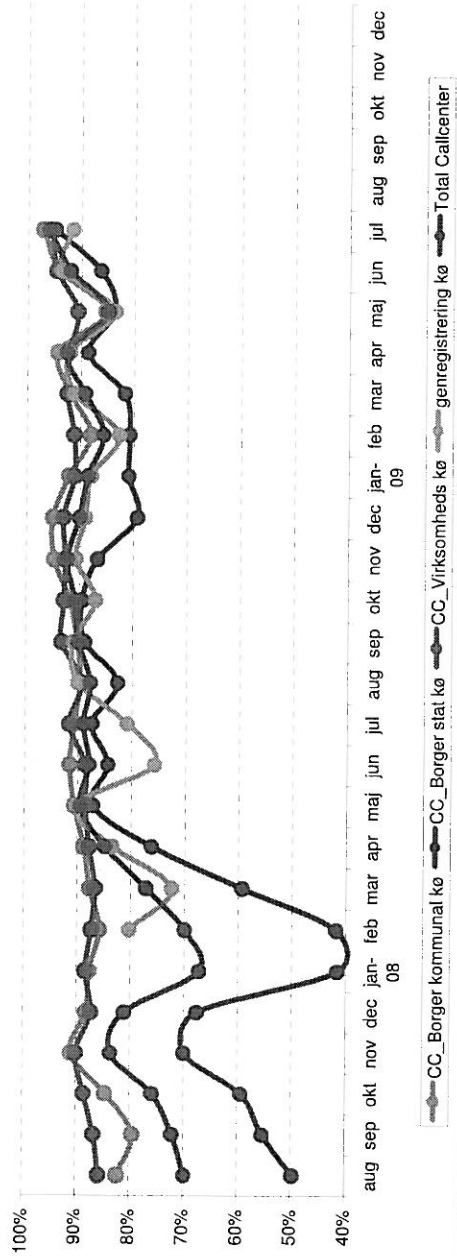
Statistik for perioden jun 2009

| Kø (skill) | Indkommende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svarprocent | Gns. køtid for besvarede |
|----------------------------------|--------------------|---------------------|--------------|-----------------------|---------------|-------------|--------------------------|
| CC_Borger kommunal kø | 15.809 | 16.317 | 790 | 165 | 15.362 | 94% | 00:01:00 |
| CC_Borger stat kø | 6.785 | 7.343 | 772 | 196 | 6.375 | 87% | 00:02:48 |
| CC_Virksomheds kø | 749 | 760 | 30 | 11 | 719 | 95% | 00:00:48 |
| Genregistrering kø | 1.339 | 1.730 | 90 | 19 | 1.621 | 94% | 00:00:52 |
| Total Callcenter | 24.682 | 26.150 | 1.682 | 391 | 24.077 | 92% | 00:01:28 |
| jkm_komm_kvali kø | | 1.609 | 15 | 1 | 1.593 | 99% | 00:00:24 |
| jkm_komm_visit kø | | 189 | 25 | 0 | 164 | 87% | 00:00:55 |
| Jobpatruljen (fra 160309) | | 1 | 1 | 0 | 0 | 0% | 00:00:00 |
| Job&formidling (fra 160309) | | 48 | 1 | 0 | 47 | 98% | 00:00:27 |
| Job&integration (fra 160309) | | 244 | 30 | 1 | 213 | 87% | 00:01:20 |
| Kommune JKM samlet | | 2.091 | 72 | 2 | 2.017 | 96% | 00:00:33 |
| jkm_stat_aktiv kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_etnisk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_special kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_virk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKM Stat Etnisk team 5 kø | | 62 | 2 | 0 | 60 | 97% | 00:00:48 |
| JKM stat Jobteam 4 kø | | 234 | 14 | 0 | 220 | 94% | 00:00:54 |
| Stat JKM samlet | | 296 | 16 | 0 | 280 | 95% | 00:00:53 |
| Total JKM | | 2.387 | 88 | 2 | 2.297 | 96% | 00:00:35 |
| jkn_komm_afklar kø | | 1.064 | 81 | 2 | 981 | 92% | 00:01:05 |
| jkn_komm_komp kø (indtil | | 1.213 | 85 | 1 | 1.127 | 93% | 00:01:24 |
| jkn_komm_virk kø | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 404 | 38 | 2 | 364 | 90% | 00:01:36 |
| Kommune JKN samlet | | 2.681 | 204 | 5 | 2.472 | 92% | 00:01:18 |
| jkn_stat_ac kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_hk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_virk kø (indtil 150309) | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| JKN Stat Jobteam 2 kø | | 457 | 74 | 1 | 382 | 84% | 00:02:16 |
| Stat JKN samlet | | 457 | 74 | 1 | 382 | 84% | 00:02:16 |
| Total JKN | | 3.138 | 278 | 6 | 2.854 | 91% | 00:01:26 |
| jks_komm_branche kø | | 1.056 | 40 | 4 | 1.012 | 96% | 00:00:26 |
| jks_komm_erhverv kø | | 431 | 38 | 0 | 393 | 91% | 00:00:50 |
| jks_komm_indgang kø | | 809 | 39 | 8 | 762 | 94% | 00:00:39 |
| jks_komm_komp kø | | 581 | 39 | 2 | 540 | 93% | 00:00:33 |
| jks_komm_udd kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| Kommune JKS samlet | | 2.877 | 156 | 14 | 2.707 | 94% | 00:00:35 |
| jks_stat_indsats kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jks_stat_virk-service kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKS stat Jobteam 1 kø | | 286 | 27 | 0 | 259 | 91% | 00:01:40 |
| Stat JKS samlet | | 286 | 27 | 0 | 259 | 91% | 00:01:40 |
| Total JKS | | 3.163 | 183 | 14 | 2.966 | 94% | 00:00:40 |
| CJF_komp_jobbanken_komm kø | | 2 | 2 | 0 | 0 | 0% | 00:00:00 |
| CJF_komp_match4 kø | | 21 | 11 | 0 | 10 | 48% | 00:03:17 |
| CJF_komp_sygedp kø | | 93 | 19 | 0 | 74 | 80% | 00:01:08 |
| CJF Jobbank_stat | | 0 | 0 | 0 | 0 | 0% | 0 |
| CJF Jobteam kø | | 561 | 78 | 1 | 482 | 86% | 00:01:37 |
| Total CJF | | 677 | 110 | 1 | 566 | 84% | 00:01:35 |

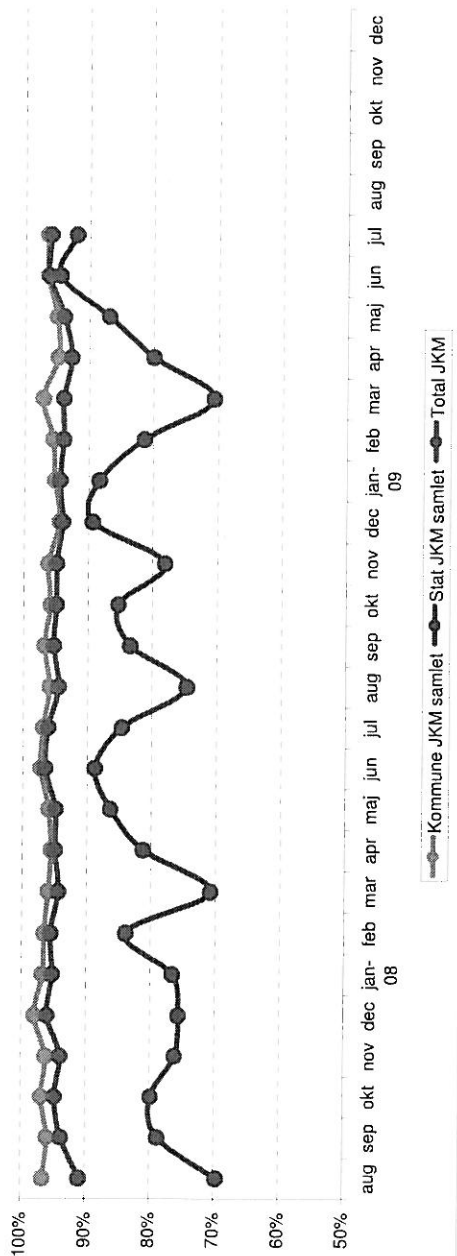
Statistik for perioden jul 2009

| Kø (skill) | Indkommende opkald | Antal opkald totalt | Lagt på i kø | Lagt på inden 20 sek. | Besvaret | Svarprocent | Gns. køtid for besvarede |
|----------------------------------|--------------------|---------------------|--------------|-----------------------|---------------|-------------|--------------------------|
| CC_Borger kommunal kø | 14.259 | 14.693 | 283 | 134 | 14.276 | 97% | 00:00:36 |
| CC_Borger stat kø | 6.107 | 6.622 | 268 | 66 | 6.288 | 95% | 00:01:25 |
| CC_Virksomheds kø | 621 | 623 | 14 | 14 | 595 | 96% | 00:00:39 |
| Genregistrering kø | 1.222 | 1.629 | 120 | 16 | 1.493 | 92% | 00:01:02 |
| Total Callcenter | 22.209 | 23.567 | 685 | 230 | 22.652 | 96% | 00:00:52 |
| jkm_komm_kvali kø | | 1.345 | 11 | 5 | 1.329 | 99% | 00:00:22 |
| jkm_komm_visit kø | | 174 | 26 | 0 | 148 | 85% | 00:01:21 |
| Jobpatruljen (fra 160309) | | 0 | 0 | 0 | 0 | 0% | 0 |
| Job&formidling (fra 160309) | | 34 | 0 | 0 | 34 | 100% | 00:01:08 |
| Job&integration (fra 160309) | | 247 | 20 | 1 | 226 | 91% | 00:01:22 |
| Kommune JKM samlet | | 1.800 | 57 | 6 | 1.737 | 97% | 00:00:36 |
| jkm_stat_aktiv kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_etnisk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_special kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkm_stat_virk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKM Stat Etnisk team 5 kø | | 49 | 4 | 0 | 45 | 92% | 00:00:28 |
| JKM stat Jobteam 4 kø | | 188 | 14 | 1 | 173 | 92% | 00:01:26 |
| Stat JKM samlet | | 237 | 18 | 1 | 218 | 92% | 00:01:14 |
| Total JKM | | 2.037 | 75 | 7 | 1.955 | 96% | 00:00:40 |
| jkn_komm_afklar kø | | 960 | 40 | 2 | 918 | 96% | 00:00:52 |
| jkn_komm_komp kø (indtil | | 1.234 | 50 | 9 | 1.175 | 95% | 00:00:50 |
| jkn_komm_virk kø | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| jkn_komm_visit kø | | 527 | 58 | 1 | 468 | 89% | 00:01:32 |
| Kommune JKN samlet | | 2.721 | 148 | 12 | 2.561 | 94% | 00:00:58 |
| jkn_stat_ac kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_hk kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jkn_stat_virk kø (indtil 150309) | | 0 | 0 | 0 | 0 | 0% | 00:00:00 |
| JKN Stat Jobteam 2 kø | | 407 | 52 | 1 | 354 | 87% | 00:01:54 |
| Stat JKN samlet | | 407 | 52 | 1 | 354 | 87% | 00:01:54 |
| Total JKN | | 3.128 | 200 | 13 | 2.915 | 93% | 00:01:05 |
| jks_komm_branche kø | | 1.076 | 25 | 3 | 1.048 | 97% | 00:00:30 |
| jks_komm_erhverv kø | | 437 | 33 | 0 | 404 | 92% | 00:00:57 |
| jks_komm_indgang kø | | 826 | 39 | 6 | 781 | 95% | 00:00:35 |
| jks_komm_komp kø | | 505 | 29 | 3 | 473 | 94% | 00:00:25 |
| jks_komm_udd kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| Kommune JKS samlet | | 2.844 | 126 | 12 | 2.706 | 95% | 00:00:35 |
| jks_stat_indsats kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| jks_stat_virk-service kø | | 0 | 0 | 0 | 0 | 0% | 0 |
| JKS stat Jobteam 1 kø | | 262 | 27 | 2 | 233 | 89% | 00:01:29 |
| Stat JKS samlet | | 262 | 27 | 2 | 233 | 89% | 00:01:29 |
| Total JKS | | 3.106 | 153 | 14 | 2.939 | 95% | 00:00:39 |
| CJF_komp_jobbanken_komm kø | | 1 | 1 | 0 | 0 | 0% | 00:00:00 |
| CJF_komp_match4 kø | | 21 | 2 | 0 | 19 | 90% | 00:00:52 |
| CJF_komp_sygedp kø | | 117 | 10 | 0 | 107 | 91% | 00:01:39 |
| CJF Jobbank_stat | | 0 | 0 | 0 | 0 | 0% | 0 |
| CJF Jobteam kø | | 483 | 56 | 0 | 427 | 88% | 00:01:03 |
| Total CJF | | 622 | 69 | 0 | 553 | 89% | 00:01:10 |

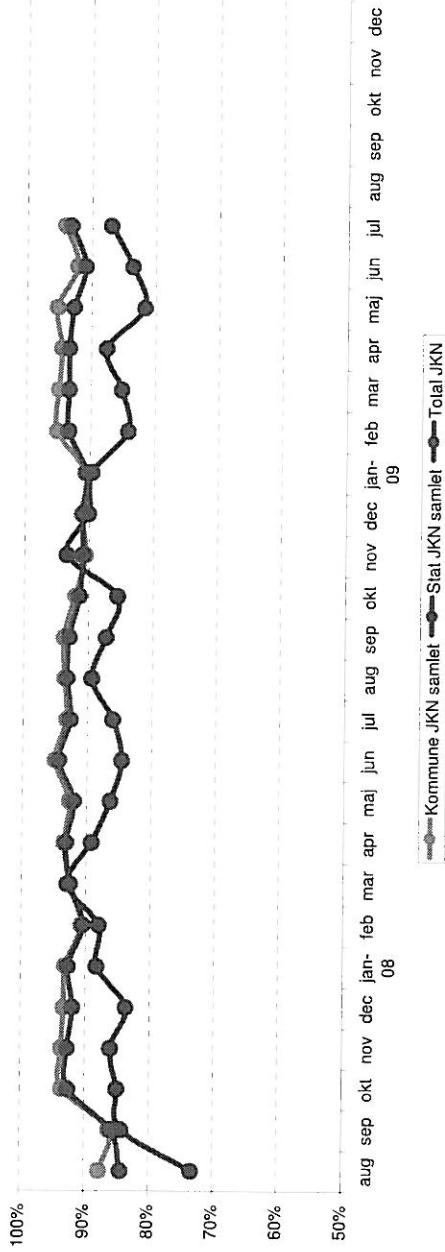
Besvarelsesprocent i CC



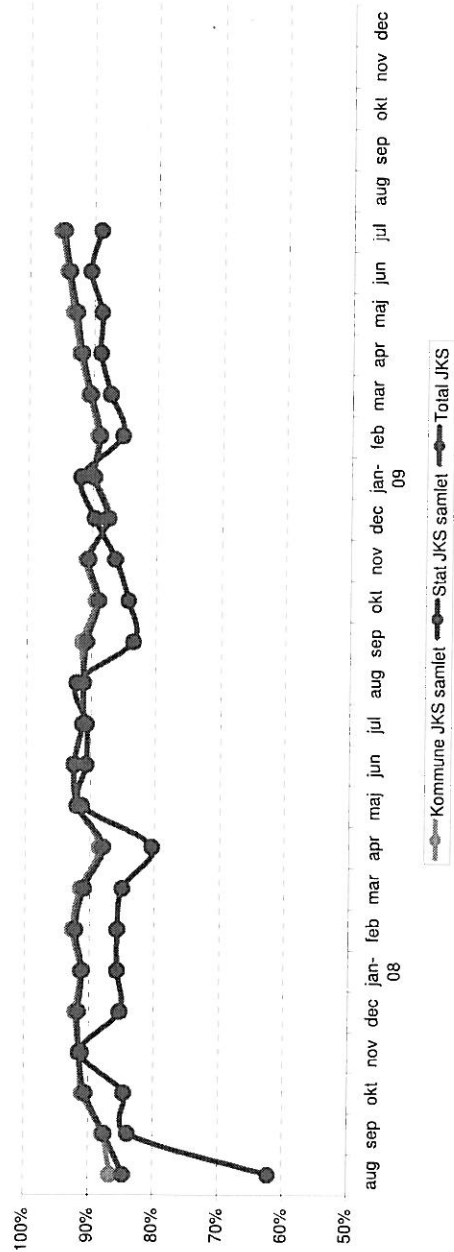
Besvarelsesprocent JKM



Besvarelsesprocent JKN

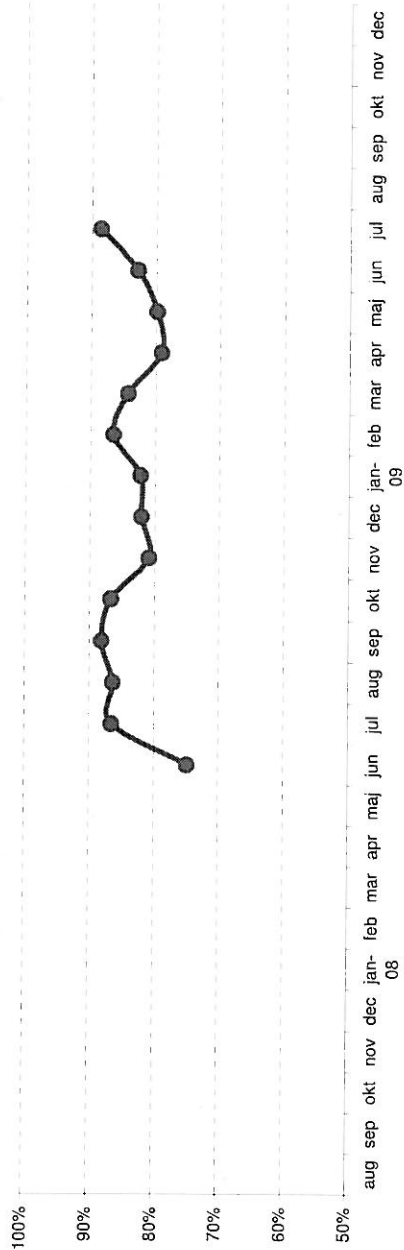


Besvarelsesprocent JKS



מסמך זה מכיל מידע מסווג. אין להפיץ או להעתיק את המידע הזה ללא אישור מפורש מראש.

Besvarelsesprocent CJF



Total CJF